

# Convenient Payment Options

Each month you will receive a bill for your premium. You can continue to use your insurance as long as you keep your payments up to date. If you purchased your own coverage, you will have to pay your first premium before you can start using your benefits.

Blue Cross and Blue Shield of Texas (BCBSTX) offers many convenient ways for you to pay your premium. You may choose what works best for you:

## Check/Money Order

Pay your premium by mail with a personal check, cashier's check or money order. To do so, be sure you:

- Make the check payable to Blue Cross and Blue Shield of Texas
- Write your account/member ID number on your check, cashier's check or money order
- Include the payment coupon that was sent to you with your bill
- Send your payment at least 5 business days in advance of the payment due date to ensure timely posting to your account
- Mail your payment to the address on your bill

## Questions?

Visit [ThinkBlueTX.com](https://www.thinkbluetx.com) or call **866-427-7497** 8 am to 5 pm CT



*Think Blue*™

The information provided in this document is based on current information, should not be considered comprehensive and should not be relied upon for benefit decisions.

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

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## Online

To make a payment, please log into your Blue Access for Members<sup>SM</sup> account and look for the Billing and Payment section.

## Phone

Call BCBSTX Customer Service at 888-697-0683 and select Make a Payment from the Existing Member options to pay by debit card, one-time electronic funds transfer (EFT), or set up a recurring EFT with our EZ Blue Payment Option<sup>SM</sup> program.

## In-Person

The in-person option is not available for your first payment. Following payments can be made with cash at MoneyGram<sup>®</sup> locations near you (including most Walmart, ACE Cash Express and CVS stores). MoneyGram locations in Walmart and Albertsons stores also take debit card payments.

Bring a copy of your bill, which includes your account or billing ID number and your “receive code,” with your payment.

**Remember:** You can continue to use your health care coverage as long as you keep your payments up to date.

