



Blue Cross and Blue Shield of Texas

Helpful Contact Numbers

Individual and Family Plans	Contact Information
ACA (Health Reform) Education Hotline	(866) 427-7497
New Enrollment	(866) 427-7497
Member Customer Service	(888) 697-0683
Away From Home Care[®] (away from home urgent care)	Call the toll free number on the back of your ID card
Plans	
Medicare Plans	(855) 204-5295
Dental Plans	
Dental Customer Service	(888) 697-0683
Dental Sales	(888) 697-0683

Additional Contact Information	
Texas Department of Insurance	(800) 578-4677
Blue Access for MembersSM (BAMSM)	bcbstx.com/member
Blue365[®] Deals	(855) 511-BLUE
Membership Address	Blue Cross and Blue Shield of Texas P.O. Box 660771 Dallas, TX 75266-0771 Attn: Membership
Claims Address	Blue Cross and Blue Shield of Texas P.O. Box 660044 Dallas, TX 75266-0044

Questions? Visit ThinkBlueTX.com or call **866-427-7497** 8 am to 5 pm CT



The information provided in this document is based on current information, should not be considered comprehensive and should not be relied upon for benefit decisions. It should not be considered legal or tax advice.

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

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Directorio

Blue Cross and Blue Shield of Texas

Coberturas para individuos y familias	Información
Información sobre la Ley del Cuidado de Salud a Bajo Precio, Affordable Care Act, en inglés (Reforma Sanitaria)	(866) 427-7497
Solicitudes de cobertura nuevas	(866) 427-7497
Servicio al Cliente para asegurados	(888) 697-0683
Away From Home Care® (coordinación de atención inmediata fuera del área de servicio)	Llame a Servicio al Cliente sin costo al número que aparece al dorso de su tarjeta de asegurado
Coberturas	
Coberturas Medicare	(855) 204-5295
Coberturas dentales	
Servicio al Cliente para asegurados con cobertura dental	(888) 697-0683
Venta de coberturas dentales	(888) 697-0683
Información de contacto adicional	
Departamento de Seguros de Texas	(800) 578-4677
Blue Access for MembersSM (BAM)SM (sitio web seguro para asegurados)	espanol.bcbstx.com/member
Descuentos Blue365®	(855) 511-BLUE
Solicitudes de cobertura médica: Dirección postal	Blue Cross and Blue Shield of Texas P.O. Box 660771 Dallas, TX 75266-0771 Attn: Membership
Reclamaciones: Dirección postal	Blue Cross and Blue Shield of Texas P.O. Box 660044 Dallas, TX 75266-0044

¿Tiene preguntas?

Llame al **866-427-7497** de
8:00 a. m. a 5:00 p. m., Hora Centro.