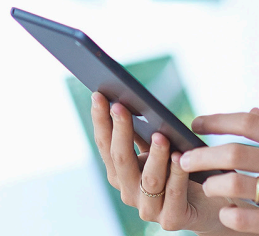


## Get all the advantages your health plan offers



Get information about your health benefits, anytime, anywhere. Use your computer, phone or tablet to access the Blue Cross and Blue Shield of Texas (BCBSTX) secure member website, Blue Access for Members (BAM<sup>SM</sup>).

### With BAM, you can:

- Check the status or history of a claim
- View or print Explanation of Benefits statements
- Locate a doctor or hospital in your plan's network
- Find Spanish-speaking providers
- Request a new ID card or print a temporary one

## It's easy to get started

- 1** Go to [bcbstx.com/member](http://bcbstx.com/member)
- 2** Click on the Log In tab and select Register Now
- 3** Use the information on your BCBSTX ID card to complete the registration process.



Text\* BCBSTX APP to 33633 to get the BCBSTX App that lets you use BAM while you're on the go.

\*Message and data rates may apply



**BlueCross BlueShield of Texas**

# Find what you need with Blue Access for Members

The screenshot shows the Blue Access for Members website interface. At the top, the user is identified as NATHAN SMITH with a Settings dropdown menu (10). Language Assistance options for En Español and Log Out are visible. The BlueCross BlueShield of Texas logo is on the left. A 'CURRENTLY VIEWING MY PLAN' banner (9) with a 'View My Plans' button is on the right. A navigation bar (1) contains links for Home, My Coverage (2), Claims Center (3), My Health (4), Doctors & Hospitals (5), Forms & Documents (6), and Payments & Billing (7). Below the navigation bar, a 'Welcome NATHAN SMITH!' message is displayed. On the left, there is a 'Message Center' (7) showing 'You have no messages' and a 'View all messages' link, and a 'Quick Links' (8) section with options like 'Stop receiving paper statements', 'Connect', 'Member Discount Program', 'Manage preferences', and 'Verification of Coverage'. The main content area features a 'MY COVERAGE' section with 'Plan Type: HMO', 'Group Number: 098765', and 'ID Number: ABC123456789'. Below this is a 'MEDICAL BENEFITS' section with a 'Preferred Network' table:

MEDICAL BENEFITS	
Preferred Network	
Individual Deductible	N/A
Family Deductible	N/A
Family Out of Pocket Maximum	\$8,500.00
Coinsurance	N/A

To the right of the coverage section is a 'My Care Profile' section (9) with a 'Blue Button' icon and text: 'Learn how to get your health care profile electronically' and a 'Get Started »' button. At the bottom of the page, there are links for 'Important Information', 'Non-Discrimination Notice', 'Help' (11), and 'Contact Us' (12).

- 1 My Coverage:** Review benefit details for you and family members covered under your plan.
- 2 Claims Center:** View and organize details such as payments, dates of service, provider names, claims status and more.
- 3 My Health:** Make more informed health care decisions by reading about health and wellness topics and researching specific conditions.
- 4 Doctors & Hospitals:** Use Provider Finder® to locate a network doctor, hospital or other health care provider, and get driving directions.
- 5 Forms & Documents:** Use the form finder to get medical, dental, pharmacy and other forms quickly and easily.
- 6 Payments & Billing:** Review and make your payments. View payment status activity for current and past payments.
- 7 Message Center:** Communicate with a Customer Service Advocate here. You can also learn about updates to your benefit plan and receive promotional information via secure messaging.
- 8 Quick Links:** Go directly to some of the most popular pages, such as medical coverage, replacement ID cards, manage preferences and more.
- 9 View My Plan:** See the details of your current health plan, as well as other plans you've had in the past.
- 10 Settings:** Set up notifications and alerts to receive updates via text and email, review your member information and change your secure password anytime.
- 11 Help:** Look up definitions of health care coverage terms, get answers to frequently asked questions and find articles and videos.
- 12 Contact Us:** Here you can find contact information to reach a Customer Service Advocate with any questions you may have about your plan.