



Blue Cross and Blue Shield of Texas
Helpful Contact Numbers

Individual and Family Plans	Contact Information
ACA (Health Reform) Education Hotline	(866) 427-7497
New Enrollment	(800) 531-4456
Member Customer Service	(888) 697-0683
HMO Blue USA (away from home urgent care)	Call the toll free number on the back of your ID card
Medicare Plans	
Medicare Education Hotline	(877) 630-7704
Medicare Supplement New Enrollment	(877) 630-7704
Medicare Supplement Customer Service	(800) 654-9390
Dental and Vision Plans	
Dental Customer Service	(800) 820-9994
Dental Sales	(800) 531-4456
Vision Customer Service	(800) 501-1459

Additional Contact Information

Texas Department of Insurance	(800) 578-4677
Blue Access for MembersSM (BAM)	bcbstx.com/member
Blue 365 Deals	(855) 511-BLUE
Membership Address	Blue Cross and Blue Shield of Texas P.O. Box 660771 Dallas, TX 75266-0771 Attn: Membership
Claims Address	Blue Cross and Blue Shield of Texas P.O. Box 660044 Dallas, TX 75266-0044